

CONCIERGE *Camping*

at

—RATHAM—ESTATE—

Twenty-seven spacious, hard-standing and fully serviced pitches,
set in the beautiful landscape of the South Downs

The perfect base from which to explore the
surrounding areas of the south coast



Caravan & Camping
Awards
2018-2019

**CAMPSITE
OF THE YEAR
ENGLAND
& OVERALL
WINNER**

About us

Concierge Camping is a multi-award winning, luxury, five-star Touring and Glamping park surrounded by the stunning South Downs. The park, which is owned and run by Lord and Lady Hodgkin, is steeped in history within the grounds of the beautiful Ratham Estate near Chichester and provides the perfect escape for couples, families, walkers and dog owners alike looking for pure luxury in a laid back and tranquil setting.



Guy and Tracey Hodgkin with their dog, Teddy

www.conciergecamping.co.uk

Pricing

All our prices are inclusive with no hidden extras. We are open all year round and prices start from £30* in low season, varying according to season and demand.

Please contact us or see our website for further information.

CONCIERGE
Camping
at
— RATHAM—ESTATE —

*Excluding pre-organised festivities

Our Pitches

We offer twenty seven spacious and fully serviced hardstanding Touring pitches, tastefully landscaped into the rural surroundings. Each generous pitch is framed with hedging for seclusion and privacy. We also have Safari Lodges, providing a Glamping option for those without motorhomes.

Touring pitches



Emperor Pitch



Emperor Pitch



Over 8 metres



Up to 8 metres



Caravan

Safari Lodges



6 PERSON
SAFARI



4 PERSON
SAFARI

Emperor Pitch

If The Ritz did camping, this would be it. Leave your awning at home and experience camping in style with our Emperor Pitches. Unique to Concierge Camping, these fabulous 15mx8m pitches provide everything you need to entertain, unwind and relax in comfort.



Emperor Pitches come with day-living* Safari Tents included. These luxury tents house a fridge/freezer, dishwasher and sink unit to lighten the load, as well as a state-of-the-art log burning stove, spacious dining area and out door decking on which to entertain-please ensure all BBQ's are on the hard standings only.

*Emperor pitches are for day living only, guests are prohibited from sleeping in the tents

touring Pitch

Each generous pitch is framed with hedging for seclusion and privacy. We offer three sizes of fully-serviced pitch;

- Hard-standings of 8m x 6.5m suitable for vehicles up-to 8 metres maximum with an awning on the hardstandings only
- 14m x 6m that can accommodate larger American Style RVs or Car/Caravans, one awning or tent can be erected on these pitches but on the hardstandings only
- We also have two late arrival bays
- A maximum of six persons and three dogs per pitch



What's included

- All pitches benefit from:
- 16 amp power supplies
 - Fresh & waste water
 - Enclosed grass recreation area
 - Satellite TV sockets
 - Broadband internet through the campsite's extended WiFi
 - Dogs welcome



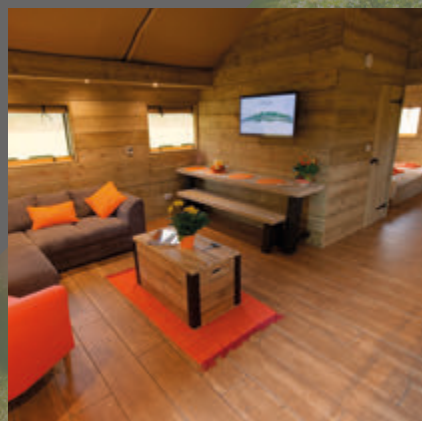
time to unwind

In the mood for a soul-reviving countryside camping adventure, but not quite so keen on soggy groundsheet, eating from a tin and 3am wanders to a loo au naturel?

Our luxury Safari-Style lodges may just be exactly what you're looking for.



Stay in luxury



Each of our four self-contained Safari-Style lodges come with: a fully fitted kitchen with range cooker, dishwasher, fridge and freezer, TV, underfloor heating throughout, en-suite facilities, high speed WiFi, a spacious lounge/diner and a private terrace overlooking our beautiful stream. Luxury bed linen and towels are included as part of your stay. Glamping has never felt so good.

GLAMPING,
REINVENTED

Safari Lodges

STAY IN LUXURY

Refresh in style

Our on-site facilities extend to a fully-equipped laundry room, comprising of a washing machine and tumble dryer, an indoor dish-washing area, and a new luxury toilet and shower block.



WORLD CLASS

Amenities

FOR ULTIMATE COMFORT



Cleanliness, comfort and luxury are our core values. Our granite-topped wash areas, complimentary toiletries and quality showers are more akin to what you may expect from a boutique Hotel than a campsite. We're the proud winners of the 'Platinum Loo of the year' award, recognition of our never-ending commitment to every aspect of your camping experience.



CONCIERGE *Camping*

at
— RATHAM—ESTATE —

1 We are here: Concierge Camping, Ratham Estate, West Ashling, Po18 8DL

TRANSPORT & SERVICES

- | | |
|---|--|
| 2 Train Station, Bosham | 8 Premier Motorhomes, Birdham |
| 3 Bus Stop, Bosham | 9 St Richards Hospital |
| 5 Esso Petrol Station, Nutbourne | 10 Nearest Atm (Co-Op Bosham) |
| 6 Tesco Petrol Station, Chichester | 11 Itchenor Ferry T. 07970 378350 |
| 7 Chichester Caravans, Chichester | 31 Reliance Caravan & Motorhome Services Funtington |



VISIT

- 12** Bosham Harbour
- 13** Kingley Vale National Nature Reserve
- 14** Goodwood Estate (Horse Racing, Motorsport, Country Club, Country House)
- 15** West Wittering Beach



SHOPS

- 16** Co-Op - Bosham
- 17** Farm Shop - Funtington
- 18** Tesco 24Hr Supermarket - Chichester
- 19** Sainsbury's Supermarket
- 20** Waitrose Supermarket



FOOD & DRINK

- 21** Butlers Fish & Chips, Bosham
- 22** Memories Of India, Bosham
- 23** Richmond Arms, West Ashling
- 24** Fox & Hounds, Funtington
- 25** Earl Of March, East Lavant
- 26** Woodmancote Arms, Woodmancote
- 27** The Anchor Bleu, Bosham
- 28** The White Horse, Chilgrove
- 29** Purchases Restaurant And Bar, Chichester
- 30** Thyme & Chillies, St Pancras, Chichester

--- Public Footpath

CONCIERGE Camping

at
—RATHAM—ESTATE—

- A RECEPTION, SHOP, BAR, COFFEE SHOP & SEATING AREA
- B FACILITIES BUILDING, LADIES & GENTS LOO'S
- C FIRE EXTINGUISHER & ICE MACHINE
- D WASHING UP AREA & LAUNDRY ROOM
- E CAMPER CLEAN MACHINE & CHEMICAL TOILET DISPOSAL
- F ACCESSIBLE SHOWER & LOO
- G LUXURY SHOWER SUITES

← To Chichester and Batham

THE PITCHES

- | | | |
|---------------|-------------|-----------------|
| 1 SWEETPEA | 12 AUGUSTUS | 3 TULIP |
| 2 BEGONIA | 13 NERO | 4 PANSY |
| 3 FUCHSIA | 14 HADRIAN | 5 VERBENA |
| 4 BIZZY LIZZY | 15 TIBERIUS | 6 MARIGOLD |
| 5 PETUNIA | 16 ASTER | 7 BUTTERCUP |
| 6 SNOWDROP | 17 BLUEBELL | |
| 7 SALVIA | 18 GERANIUM | 1 TIGER LILLY |
| 8 VIOLA | 19 DAHLIA | 2 FOXGLOVE |
| 9 LOBELIA | 20 DAFFODIL | 3 LUPIN |
| 10 CRIXUS | 1 DAISY | 4 FORGET ME NOT |
| 11 SPARTACUS | 2 PRIMROSE | |

14 METRE

EMPEROR

8 METRE

SAFARI LODGE

To West Ashling and The South Downs →

← Mill Pond

Dog walking field →

Public Footpath →
Batham Stream

- H SAFARI LODGE CAR PARK
- I LUGGAGE TROLLEYS FOR SAFARI LODGES
- J POLAR RAPID CHARGE POINT
- K DOG POO BAGS & BINS
- L PICNIC AREA
- M MOTORHOME SERVICE BAY
- N FIRE ASSEMBLY POINT & BINS
- O DOG WASH

the Concierge touch



On Site Shop

Visit our on-site shop for locally sourced and produced essentials, delivered to us fresh each morning.

On your bike

Explore local lanes, visit local sites or the wide selection of nearby public houses.



Dog friendly

We are always happy to see dogs at Concierge Camping, especially well-behaved dogs with waggly tails! We allow up to three dogs per pitch and have a complimentary dog wash.



Concierge Shop

AND LICENSED BAR

Whether it's locally sourced produce for your breakfast or a glass of fizz at sunset, our store and licensed bar have all the essentials for your stay, and more.

BOLLINGER CHAMPAGNE
PROSECCO
ENGLISH SPARKLING WINE
GOODWOOD ESTATE ALE & LAGER
WINE: RED, WHITE, ROSE

NESPRESSO COFFEE AND TEA
SELECTION OF SOFT DRINKS
ORGANIC MILK
ORGANIC JUICE

BREAD, CROISSANTS, PAIN AU CHOCOLAT. ALL DELIVERED FRESH DAILY
ASDEAN'S FREE RANGE MEATS; BACON, SAUSAGES, BLACK PUDDING,
BURGERS AND SKEWERS
FREE RANGE EGGS
NANNY'S HOMEMADE JAMS & MARMALADE
CAROLINE'S DAIRY HOMEMADE ICE CREAMS
BISCUITS, CRISPS & SWEETS
ASSORTED TOILETRIES
BUTTER AND CHEESE

CHARCOAL AND BBQ EQUIPMENT
WOOD, FIRE LIGHTERS, KINDLING

Eat Local

Concierge guests can enjoy 10% off the bill at the following local restaurants with this booklet:

Fox & Hounds, Funtington
01243 575246 P018 9LL



The Anchor Bleu, Bosham
01243 573956 P018 8LS



The White Horse, Chilgrove
01243 519444 P018 9HX



Memories of India, Bosham
01243 572234 P018 8PG

Food delivery services:

Lotus House, Chichester (Chinese) 01243 533888, So India, Bosham (Indian) 01243 572704

Highly recommended

Purchases Restaurant and Bar, Chichester
01243 771444 P019 1LY

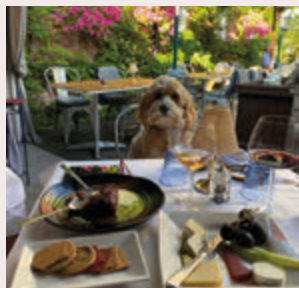
The Horse & Groom, East Ashling
01243 575339 P018 9AX

The Earl Of March, Lavant
01243 533993 P018 0BQ

The Deck, Emsworth Yacht Harbour
01243 376161 P010 8BP

Thyme & Chillies (Indian), Chichester
01243 784068 P019 7SH

Butlers Fish & Chips (takeaway), Bosham
01243 576388 P018 8NG



Purchases' beautiful courtyard garden, Chichester

Non-discounted
Restaurants

Useful information

HIRE SERVICES

Panther Car hire (will deliver to Concierge) 01243 778109
Southern E Bikes Rentals 07718 511112
www.southernebikesrentals.co.uk

TAXI SERVICES

Local Taxi 07903 039285
Starline 01243 531666
Central 01243 789432
Home James Taxi 07750 076911

CYCLE & WALKING ROUTES

For all local cycling, walking and public footpaths,
visit the West Sussex County Council website:
<https://bit.ly/2lcCYW>

PUBLIC TRANSPORT

Itchenor Ferry: 07970 378350
Chichester train timetable: <https://bit.ly/2GdcEF0>
Chichester bus timetable (Stagecoach):
<https://bit.ly/2Gd9qBd>

CARAVAN AND MOTORHOME SERVICES

Caravan and Motorhome servicing: Reliance 01243 940050
Caravan and Motorhome Storage:
Southcoast Group 01243 572605
Sundries and gas: Chichester Caravans 01243 377441
Valeting Service, inside and out: 07473 117779

MEDICAL

Emergency: 999 Non-emergency medical advice: 111
St Richards Hospital, Chichester 01243 788122
Langley House Doctors 01243 782266
Vets: Prior Leaze, Nutbourne 01243 376000
Amberley Kennels & Groomers, Woodmancote. 01243 573671

Site rules

Thank you for visiting us at Concierge Camping As a welcome guest, we kindly ask you to respect our site rules.

THE BORING BUT IMPORTANT BITS

- Maximum Speed limit around the park is 10mph please
- 15% deposit is payable at the time of booking, the balance is due on arrival (other than Safari Lodges, see Safari Lodge rules). If you wish to extend your stay, please notify us at your earliest convenience and we will do our best to accommodate your request. Please note that extending your booking cannot be guaranteed during busy periods
- All gas bottles must be stored in a secure gas locker whilst on the park
- We kindly request that all pitches are vacated by 12 noon on your day of departure and are left as you found them clean and tidy
- Guests of 18 years or younger cannot have occupancy of a pitch without a supervising adult
- Only ONE awning or tent is allowed on the hard standings of the pitch. To erect any thing else please ask reception. This is to protect the grass area
- Please book the correct pitch size for your vehicle. Concierge Camping have the right to transfer you to the appropriate pitch if available or refuse your stay
- We cannot guarantee a requested pitch, we will endeavour to do our very best to accommodate your request, however circumstances may make this impossible

Site rules

- A maximum of one flag per pitch. No Drones to be flown on the park or estate at anytime
- No refund on pitch fees
- Please clean up after your dogs at all times and use the dog bins and bags provided. In order to protect our live stock and keep our site looking its best, all dogs must be kept on leads on the campsite and exercised in the dog field or off the park grounds using the many local footpaths or walking routes
- We request that guests must act with due consideration for our neighbours and other park users - keeping loud noise to a minimum and keeping communal pitch areas clean and tidy
- Due to health and safety, we cannot allow fires or fire pits on site without permission
- In order that our guests are not disturbed during the night, we ask that no vehicles are driven through the park between 11pm and 7am without prior notification. Please use the office car park during this time, thank you
- All BBQ's must be on the hard standing and off the ground on all pitches
- The conveniences in the park are for the benefit of all. Please notify us of any blockages, damage or breakages immediately so that we can rectify them
- Please use designated washing up area provided - and not under drinking water taps on the back of the pitches

Site rules

- Please keep to the walkways and avoid walking across other guests pitches
- Your pitch fee includes a maximum of 6 persons and 3 dogs per pitch. To exceed this number there will be £150.00 fine and you will be asked to leave the park immediately
- Concierge Camping have the right to cancel a booking at any time, or ask you to leave the park
- Concierge Camping reserve the right to remove a vehicle/trailer at the owners risk at any time
- No cycling on the decking areas please
- No commercial vehicles are permitted at Concierge Camping
- The Park is a wonderful place for children to play but parents or guardians are responsible for them at all times. Please do not leave children alone around the BBQ. Children must not play unsupervised anywhere on the park and under 12's must be supervised at the facilities building at all times. Concierge Camping accepts no responsibility for injury incurred on site. Please also be aware there is a stream on the Estate and a weir so please keep an eye on your children around these areas

Please enjoy your stay with us.

Guy, Tracey, and the rest of the Concierge team

Safari Lodge Rules

Our Terms and Conditions enable us maintain our standards, to assist in proper management and ensure your safety as well as establishing a clear legal contract for cancellation, damage and exceptional circumstance.

ARRIVAL & DEPARTURE

Safari Lodges are available from 3.00pm on day of arrival and must be left in a clean and tidy condition no later than 10am on day of departure. All rubbish is to be disposed of responsibly in the bins provided and any breakages reported to us. If the condition of the Lodge is not up to standards a £50 cleaning fine will be invoiced to the party leader which will be due no later than 7 days after departure

BOOKING & PAYMENT

30% of the payment is made on line at the time of booking, with the balance payable on arrival at the campsite. When you make a booking and payment an email or letter confirming the dates and times of your holiday is sent to you. Booking and payment is considered the establishment of a legal contract

CANCELLATION POLICY

If cancelled or modified later than 30 days before arrival (90 days over the festive bookings period. 100% of total booking fee will be charged. Extreme Conditions: Concierge Camping reserves the right to cancel a holiday in light of extreme conditions of: weather, terrorism or war. In any of these very unlikely circumstances your full payment will be returned to you. Emergency Contingency: Concierge Camping reserves the right to cancel a holiday at short notice if for unforeseeable circumstances we are unable to provide safe accommodation due to extreme conditions, ill health, fire or administration or any other extenuating circumstance. Under such unlikely circumstances your full payment will be returned. Concierge Camping cannot accept liability or responsibility for any loss, including consequential loss caused by cancellation

GROUP BOOKINGS

Unlike many luxury camping companies we don't turn away adult groups

BREAKAGES & DAMAGE

If, on your arrival you find any items or fittings, utensils, crockery or cutlery is broken, damaged or missing, please report it to us and it will be replaced.

We do accept a degree of wear and tear but should any significant damage or breakage occur during the period of your stay you may be held responsible and must make good to the lowest market value.

We reserve the right to charge for excessive cleaning where a Lodge has been left in an unacceptable condition, through waste, litter, interference in the structure, movement of furniture and contents etc. The Lodge is expected to be left in a similar condition to that upon check in

NOISE & NUISANCE

Anyone committing a nuisance at Concierge Camping will be asked to leave immediately and without a refund

MAXIMUM OCCUPANCY

Our Safari Lodges can accommodate a maximum of six people in the two storey. And a maximum of four people in the single storey.

NEGLIGENCE

Guests will be held responsible for any fire, damage or alteration to the structure caused by negligence

STOLEN PROPERTY

Concierge Camping cannot be held responsible for any lost or stolen property

NO SMOKING POLICY

Concierge Camping has a strict No Smoking Policy within any building or close proximity. Anyone who smokes outside of the Lodges is responsible for disposing of their cigarette butts in a bin (when cold) and must not litter the surrounding area

NO FIRE POLICY

Fires are not allowed on site BBQ's are only to be used off the ground

TENT STRUCTURE

It is prohibited to interfere with or adapt the structure of the Lodges in any way. DO NOT REMOVE FURNITURE FROM INSIDE THE LODGES AT ANY TIME

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'Only tell your best friends'

CONCIERGE *Camping*

at

— RATHAM — ESTATE —



www.conciergecamping.co.uk | 01243 573118
Ratham Lane, West Ashling, Chichester PO18 8DL

